

# UTILITY ISSUED BOIL WATER NOTICE

## BOIL YOUR WATER BEFORE USING

On 12/16/2024, a water problem occurred in the Elm Grove area

(Date) (Location)  
causing potential contamination of your water. The areas that are affected are as follows:

Entire Water System or  Other 401-509 Kruger St, 403-451 Jones St,  
1, 3, 4, 8 Shafer St and 418 Nichols Ave

EXISTING CONDITIONS MAY PROVIDE THE POSSIBILITY FOR BACTERIA TO BE PRESENT IN YOUR WATER; HOWEVER, TESTING HAS NOT OCCURRED TO CONFIRM OR DENY THE PRESENCE OF BACTERIA IN YOUR WATER.

### What should I do?

● **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, bathing, and food preparation **until further notice**. Boiling kills bacteria and other organisms that may be in the water.

### What happened? What is being done?

Water line repair  
(Describe the corrective action)

We will inform you when you no longer need to boil your water. We anticipate resolving the problem within 48 Hours.  
(Estimated time frame)

For more information, please contact Wheeling Water Department at 304-234-3835  
(Contact Name) (Telephone number)

or 1551 Richland Avenue Wheeling, WV 26003. General guidelines on ways to lessen  
(Mailing Address)  
the health risk are available from the EPA Safe Drinking Water Hotline at 1 (800) 426-4791.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by Wheeling Water Department  
(Water System Name)

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